



**DEPARTMENTAL PROCEDURE**

POLICY TITLE: AODA: Accessible Equipment and Services

Section	Organization
Category	
Number	3022-V1

**PURPOSE:**

Dryden Regional Health Centre will maintain an inventory list of services and equipment available for the purpose of providing accessible services for persons with disabilities.

**PROCEDURE:**

<b>Assistive Listening Devices</b>			
<b>Equipment</b>	<b>Serial Numbers</b>		<b>Location</b>
Pocket Talkers: <ul style="list-style-type: none"> <li>Allows a patient to use headphones to hear amplified sound/voices through a mini-microphone system</li> <li>For patients who are deaf, deafened or hard-of-hearing</li> </ul>	SC011766 SC011773	3	<ul style="list-style-type: none"> <li>Mental Health</li> <li>Physiotherapy</li> <li>Emergency (ward secretary)</li> </ul>
Amplified Telephone with large font buttons <ul style="list-style-type: none"> <li>Portable devices for patient rooms</li> <li>Available for rent at fee equal to standard telephones</li> </ul>	CSC48-WHT_09060205985  CSC48_WHT_09060205765	2	<ul style="list-style-type: none"> <li>Housekeeping</li> </ul>
Text Telephone: TTY <ul style="list-style-type: none"> <li>Fixed device at East Unit desk</li> <li>TTY # 223-8295</li> <li>For use by the public</li> <li>Incoming TTY calls</li> </ul>		1	<ul style="list-style-type: none"> <li>East Unit</li> </ul>
Text telephone (TTY): Portable <ul style="list-style-type: none"> <li>Rental unit for inpatients at standard fee</li> </ul>	680-001201-14092927726	1	<ul style="list-style-type: none"> <li>Housekeeping</li> </ul>
Baby Monitors <ul style="list-style-type: none"> <li>For mothers who are deaf, deafened or hard-of-hearing</li> <li>Personal signaller alerts mother via vibrating alarm</li> </ul>	Signaller: 01885013398 Transmitter: 01881203340	1	<ul style="list-style-type: none"> <li>Maternity clean utility room</li> </ul>
<b>American Sign Language Interpreters</b>			
<ul style="list-style-type: none"> <li>Cristine Kilpatrick</li> <li>Tanis Trist</li> </ul>	223-6414 937-4413		<ul style="list-style-type: none"> <li>contact nursing supervisor</li> </ul>

<b>Accommodations available at DRHC</b>	
Printed floor plan	<ul style="list-style-type: none"> <li>▪ Information Desk</li> </ul>
Accessible entrances	<ul style="list-style-type: none"> <li>▪ All entrances are accessible at ground level and without curbing</li> <li>▪ Equipped with automatic and/or revolving doors</li> </ul>
Accessible Parking	<ul style="list-style-type: none"> <li>▪ Spaces in lot at main entrance to the hospital and at the Family Health Team</li> </ul>
Accessible Washrooms	<ul style="list-style-type: none"> <li>▪ Accessible washrooms throughout the hospital</li> </ul>
Accessible Elevators	<ul style="list-style-type: none"> <li>▪ All elevators are accessible and equipped with Braille buttons and audio tones</li> </ul>
Closed Captioning	<ul style="list-style-type: none"> <li>▪ Enabled on all waiting room televisions</li> <li>▪ Can be activated on patient rooms upon request</li> </ul>
Handrails	<ul style="list-style-type: none"> <li>▪ In all main hallways except front foyers</li> </ul>
Wheelchairs	<ul style="list-style-type: none"> <li>▪ Emergency, Main Entrance and West Entrance</li> <li>▪ Extra wide wheelchairs available</li> </ul>

<b>PROCEDURE APPROVAL</b>	
Approving Authority: <b>Vice-President, Clinical Support Services &amp; Service Quality</b>	Date of Approval: <b>04/02/2010</b>
Date of Last Review: <b>04/02/2010</b>	Date of Next Review: <b>04/02/2013</b>
<b>PROCEDURE DISTRIBUTION/NOTIFICATION</b>	
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